



The Arc of Gaston County
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PRESS RELEASE FROM THE ARC OF GASTON COUNTY

Over the past week, The Arc of Gaston County has been closely monitoring details about the Coronavirus (COVID-19) and will continue to follow updates from the Centers for Disease Control (CDC), the NC Department of Health and Human Services (DHHS), and the Gaston County DHHS. The health and safety of the people we support and their families is our top priority.

For the protection of our individuals, their families, and Arc staff, we have taken the following measures:

- We are temporarily restricting walk-in traffic at our office until further notice
- Contact with The Arc should be through:
 - 1. Email- arcgaston@gmail.com, 2. Phone- 704-861-1036, 3. The Arc of Gaston County Facebook Page (Messenger). Whether we are working onsite or remotely, we will make every effort to return your call/message within 48 hours
- Ideas for at-home activities and COVID-19 updates will be posted on our Facebook page

If you have any questions about COVID-19, you may contact the Gaston County Coronavirus Call Center at 704-862-5303 between 8am-5pm. After hours calls will be directed to the state's 24/7 number. You may also visit www.gastongov.com/coronavirus. If you think you may have symptoms, you are encouraged to contact the number listed above first so a healthcare provider can help review your symptoms and provide appropriate guidance for next steps.

For information about area resources, please reach out to NC 2-1-1 (a free call, just dial 2-1-1 and a live operator can assist you).

We appreciate your understanding during this time and will do our very best to assist you as needed. Please stay safe and follow appropriate instructions for staying healthy.

Sincerely,

Sara Osborne, Director

The Arc of Gaston County Board of Directors